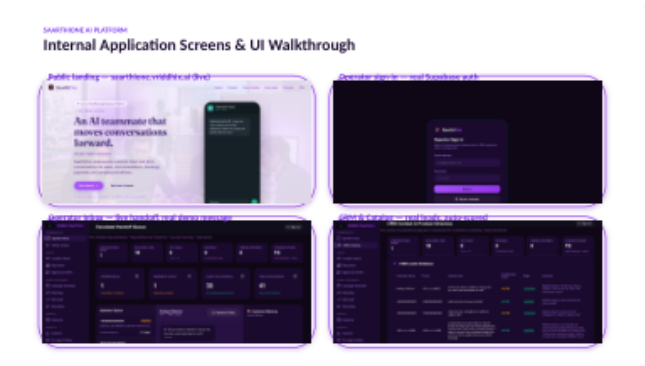


AI Front Office for WhatsApp-Native Business

A production platform that connects customer conversations to qualification, booking, payments, CRM operations and human handoff — without forcing customers into a separate app.



THE PROBLEM	THE SOLUTION	THE DIFFERENTIATOR
Rule-based chatbots struggle with complex intent; conversations often stop before a booking, payment or CRM action.	An autonomous outcome engine understands intent and can move the conversation through lead qualification, booking and payment workflows.	Human-in-the-loop handoff, business-rule guardrails and pre-built integrations make the AI operational rather than conversational only.

End-to-end customer journey			Production engineering		
WhatsApp message → intent extraction → AI planning/response → CRM lead capture → availability/booking → Razorpay payment → confirmation, with a real-time transition to the Operator Inbox when confidence falls below the configured threshold.			The platform uses structured intent slots, confidence scoring, staged micro-prompts, a payment bridge with signed payloads and async webhooks, and a handoff controller that manages autonomous-to-human state transitions.		
Technology Next.js · TypeScript · Python/FastAPI · Groq Llama / Gemini · Supabase · PostgreSQL · Meta Cloud API · HubSpot · Razorpay			CRMBookingPayment		
What it demonstrates A unified front-office workflow spanning conversation, lead management, booking and payment, with operator visibility and configurable AI business rules.			Status Live production platform · saarthione.vriddhix.ai		

Source basis: SaarthiOne AI Platform technical architecture and live-review materials. The source explicitly describes the platform and its production URL as live/verified.